

## Day 3 Learning Activity

### Collaborative Mediation Role-Play with ChatGPT (or other AI tools such as Claude) and Forum Reflection

**Objective:** Practice mediation skills using ChatGPT and reflect on the experience with peers.

**Instructions:**

**1. Mediation Role-Play with ChatGPT**

- Use ChatGPT to simulate a conflict scenario. You will act as the mediator, and ChatGPT will represent two conflicting parties (e.g., two students disagreeing over group project roles or an educator and student misunderstanding each other's expectations).
- Your task is to guide the conversation, asking clarifying questions, encouraging each party to express their perspective, and facilitating dialogue to reach a resolution.
- Focus on applying mediation techniques such as active listening, neutral facilitation, and encouraging collaboration.

**2. Forum Reflection**

- After the role-play, share your experience in the **Day 3 Discussion Forum**. Reflect on the following:
  - How did using mediation techniques help guide the conversation?
  - What challenges did you face in mediating the conflict through ChatGPT?
  - How could you apply these mediation strategies in real-life educational conflicts?
- Read your peers' reflections and offer feedback or insights on how they handled their mediation scenarios.

#### Sample Prompt for ChatGPT Mediation Role-Play

I am acting as a mediator for a conflict between two students, Maryam and Jamie. They are part of a group project, but Maryam feels that Jamie isn't contributing enough, while Jamie believes that Maryam is not giving clear instructions. I'd like you to play the roles of Maryam and Jamie. Please express their concerns, and I will facilitate the conversation to help resolve the conflict.

**Mediator's role:** Ask clarifying questions, encourage both parties to express their feelings, and guide them towards a collaborative solution.

Example follow-up questions for ChatGPT as Maryam and Jamie:

- Maryam, can you explain how you feel Jamie's contributions are lacking?
- Jamie, how do you feel about Maryam's expectations? What could help you contribute more effectively?
- Can we think of a way to divide tasks that both of you agree is fair?