Online/Blended Learning Course Quality Checklist

Criteria	✓	Notes
Section I: General Course Information		
Instructions on how to get started and where to find various course components are clear and easy to find.	☐ Yes ☐ No ☐ N/A	
The course goals are clearly stated.	☐ Yes ☐ No ☐ N/A	
The structure of the course is clearly explained.	☐ Yes ☐ No ☐ N/A	
A link is provided to the official current course outline.	☐ Yes ☐ No ☐ N/A	
Purposes and etiquette expectations for online discussions, chat, email, and other forms of communication are stated clearly.	☐ Yes ☐ No ☐ N/A	
Prerequisite knowledge and required competencies are clearly stated.	☐ Yes ☐ No ☐ N/A	
Minimum technical skills expected of the student are clearly stated.	☐ Yes ☐ No ☐ N/A	
A clear and current course schedule with topics, meeting times (if relevant), and activity or assignment due dates is posted.	☐ Yes ☐ No ☐ N/A	
A link to course and/or institutional policies the student is expected to comply with is provided (or policies are clearly stated).	☐ Yes ☐ No ☐ N/A	
Assessment information is easy to find.	☐ Yes ☐ No ☐ N/A	
Communication/Activity tools (forums, wikis, blogs, etc) are easy to find.		
Contact information for instructors and tutors is easy to find.	☐ Yes ☐ No ☐ N/A	
Instructor response and assignment turnaround times are clearly stated.	☐ Yes ☐ No ☐ N/A	
In blended learning contexts, online and in-classroom activities are clearly distinguished.	☐ Yes ☐ No ☐ N/A	
There is an online introduction or icebreaker activity for students and the instructor to develop an online community.	□ Yes □ No □ N/A	

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Section 2: Course Goals and Learning Outcomes		
The course learning outcomes are clearly stated and measurable.	☐ Yes ☐ No ☐ N/A	
The course learning outcomes are described in terms of what the student will be able to do upon completion and are written from the students' perspective.	☐ Yes ☐ No ☐ N/A	
The module/unit learning outcomes are clearly stated and are consistent with the course-level outcomes.	☐ Yes ☐ No ☐ N/A	
Instructions to student on how to meet the learning outcomes are clearly stated.	☐ Yes ☐ No ☐ N/A	
Learning outcomes are appropriately distributed among modules/units.	□ Yes □ No □ N/A	
The learning outcomes are at levels appropriate for the course.	☐ Yes ☐ No ☐ N/A	
Section 3: Assessment		
The learning activities and assessments are consistent with the learning outcomes.	☐ Yes ☐ No ☐ N/A	
The course grading policy is stated clearly.	☐ Yes ☐ No ☐ N/A	
Rubrics (specific and descriptive criteria and standards) are provided for the evaluation of students' work, assignments and participation.	☐ Yes ☐ No ☐ N/A	
Learner assessment is sequenced, varied and conducted on an ongoing basis throughout the course (formative and summative).	□ Yes □ No □ N/A	
An assessment plan exists to provide students with feedback throughout the course.	□ Yes □ No □ N/A	
The assessment strategies/tools selected are appropriate to the student work being assessed.	□ Yes □ No □ N/A	
Self-assessment activities with feedback are incorporated in the course.	□ Yes □ No □ N/A	
Clear instructions are provided on how to submit assignments.	□ Yes □ No □ N/A	
Students have multiple opportunities to measure their own learning progress.	□ Yes □ No □ N/A	

✓	Notes
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□Yes □No □N/A	
□ Yes □ No □ N/A	
□ Yes □ No □ N/A	
	Yes

Criteria	✓	Notes
Section 6: Course Technology		
The tools support the learning outcomes and enhance the learning process.	☐ Yes ☐ No ☐ N/A	
The course technologies are current.	□ Yes □ No □ N/A	
Instructions on how to access the online technologies and resources are sufficient and easy to understand.	□ Yes □ No □ N/A	
The tools used in the course are available to students, and there are instructions on how to get any additional required tools (e.g. free downloads).	☐ Yes ☐ No ☐ N/A	
If synchronous activities are included, they are archived for students to review (e.g. webinars, podcasts).	□ Yes □ No □ N/A	
Navigation of the course is logical, consistent and efficient.	□ Yes □ No □ N/A	
The course uses accessible technologies.	☐ Yes ☐ No ☐ N/A	
The course design accommodates the use of assistive technologies.	□ Yes □ No □ N/A	
Section 7: Learner Support		
The course instructions make it clear how students can access technical support.	☐ Yes ☐ No ☐ N/A	
The course instructions make it clear how the institution's or the program's academic support systems can be accessed (eg. Library services, peer tutoring).	□ Yes □ No □ N/A	
The course instructions make it clear how the institution's student support services can be accessed (eg. Peer support services, Counselling).	□ Yes □ No □ N/A	
The course instructions articulate or link to the institutions' accessibility services.	□ Yes □ No □ N/A	
The course provides guidelines or links to resources on how to succeed as a student in online or blended environments.	□ Yes □ No □ N/A	
There is a guidance manual for Teaching Assistants on how to support learners in the course.	☐ Yes ☐ No ☐ N/A	